



Corporate Issues Overview and Scrutiny Committee

Date Tuesday 26 January 2016
Time 9.30 am
Venue Committee Room 2, County Hall, Durham

Business

Part A

Items during which the Press and Public are welcome to attend. Members of the Public can ask questions with the Chairman's agreement.

1. Apologies for Absence.
2. Substitute Members.
3. Minutes of the meeting held 17 November 2016. (Pages 1 - 10)
4. Declarations of Interest, if any.
5. Report on the Council's use of powers under the Regulation of Investigatory Powers Act 2000 - Quarter 3 2015/16 (Pages 11 - 14)
Report of the Head of Legal and Democratic Services.
6. Medium Term Financial Plan (6) 2016/17-2019/20 and 2016/17 Budget Update (Pages 15 - 70)
Report of the Corporate Director Resources.
7. Quarter 2 2015/16 Performance Management Report (Pages 71 - 88)
Report of the Assistant Chief Executive.
8. Review of the Council Plan and Service Plans (Pages 89 - 98)
Report of the Assistant Chief Executive
9. Customer Feedback : Complaints Compliments and Suggestions 2015/16 - Quarter 2 (Pages 99 - 114)
Report of the Corporate Director Neighbourhood Services

10. Quarter 2 Revenue and Capital Outturn 2015/16 (Pages 115 - 128)
 - (i) Report of the Corporate Director Resources.
 - (ii) Report of the Assistant Chief Executive

11. Such other business as, in the opinion of the Chairman of the meeting, is of sufficient urgency to warrant consideration.

Colette Longbottom
Head of Legal and Democratic Services

County Hall
Durham
18 January 2016

To: **The Members of the Corporate Issues Overview and Scrutiny Committee**

Councillor J Lethbridge (Chairman)
Councillor K Henig (Vice-Chairman)

Councillors J Alvey, B Armstrong, J Armstrong, L Armstrong, H Bennett, G Bleasdale, J Carr, P Crathorne, J Hillary, E Huntington, N Martin, J Rowlandson, A Shield, P Stradling, L Taylor, A Turner, M Wilkes, S Wilson and R Young

Other Attendees:

Councillors E Adam, A Batey, R Bell, D Boyes, R Crute, S Forster, B Graham, A Hopgood, M Nicholls T Nearney, C Potts, J Robinson, J Shuttleworth and W Stelling.

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